

SWIM SCHOOL ENROLMENT FORM



1. SWIMMER'S PERSONAL DETAILS

Surname:

Given Names:	DOB:	Gender:	Health Issues:	Current Level:
1.				
2.				
3.				
4.				
Address:			Suburb:	Postcode:
Email:			Phone:	

2. PREFERRED DAY/TIME:

Day:	Time:
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3. PARENT/GUARDIAN'S INFORMATION

Name:	Phone:
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4. EMERGENCY CONTACT DETAILS

Name:	Phone:
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5. AGREEMENT

I, the undersigned, have read and agree to the Goodlife Swim School terms and conditions and the Goodlife Code of Conduct, listed on the reverse of this form.

Parent/Guardian's Signature:	Date:
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FOR OFFICE USE

SCREENING: _____ MINDBODY: _____ CHECKED BY: _____ MAIL CHIMP: _____ SCANNED: _____

TERMS AND CONDITIONS OF MEMBERSHIP

1. PARTIES TO THIS CONTRACT

This contract is between the member ("you") and the Goodlife Community Baptist Church, Buderim ("we", "us", "the centre").

2. MAKE UP LESSON POLICY*

In the event you need to cancel your child's lesson, you will be offered a make-up lesson. Make-up lessons are restricted to one per term, and can only be booked up to a week in advance. Make-up lessons must be used before the end of the term the cancelled lesson was incurred. We cannot guarantee times will be available to suit your needs. In the event you have exceeded your make-up allocation for the term, or the make-up times offered does not suit you, you will be offered a family swim pass to be used for admission to the 25metre and toddler pool.

Make-up's will be issued under the following guidelines:

Lessons must be cancelled at least 24 hours prior to the lesson commencement.

Student has not exceeded their maximum of one make-up per term.

We understand that you will not always be able to provide us with 24 hour's notice of cancellation. In this instance, we will take the nature of the cancellation into consideration. If your child has missed three or more consecutive classes due to illness, you may apply for a credit.

* Does not apply to Bubble Babies.

3. CANCELLATION AND REFUND POLICY

Refunds for missed or cancelled lessons will not be offered. Credits for cancelled lessons will only be issued if a child has missed lessons due to:

Major illness or hospitalization (with the presentation of a medical certificate); moving house or relocation.
Other extenuating circumstances.

Credits are only valid for the following term. Credits will only be considered for three or more consecutive cancelled lessons. A request for special consideration may be submitted in writing to management.

Refunds for a term booking is on a special request basis.

Cancellation of a permanent term booking will incur a \$25 cancellation fee.

4. POOL CLOSURE

Occasionally we may need to close the pool due to weather events or other unforeseen circumstances. In the event of this, we will provide you with additional make-ups for lessons cancelled, or if you prefer, a family swim pass.

5. RE-ENROLMENT PROCEDURES*

Goodlife Swim School follows the state schooling system. Enrolments are automatically carried over to the next term, to assist you with retaining your preferred day and time for swimming lessons. Invoices will be sent via email two weeks prior to the end of the current term, for the following term. Payment will be required as per the invoice due date. Late payments will incur a \$17.50 administration fee.

* Does not apply to Bubble Babies.

GOODLIFE CODE OF CONDUCT

The Goodlife Community Centre has been established as a place for people to come, participate and connect with others in a safe and enjoyable setting.

The Goodlife Centre is based on Christian values and we will therefore endeavour to treat people in a manner that is both honouring to God and to individuals.

We believe in the value of all people and we desire to see this value influence everything that we do and also the way that the centre is presented and kept.

We ask that you, as a participant in the activities of the Goodlife Community Centre, behave in such a way that the atmosphere of the Goodlife Centre remains friendly and inclusive. Continued violation of these principles may result in the termination of membership for sake of the well-being of others.

Therefore we request that there be:

No use of profane, vulgar or abusive language

No destructive, disruptive or divisive conversation about other members. Please honour and respect other individuals.

No physical altercations.

No consumption of alcohol on the Goodlife property

No smoking within the building or fenced enclosures (including the skate facility) and that all other Queensland state regulations are abided by whilst on the grounds of the centre.

No animals inside the building unless as an aid to a person with a disability.

Respect of the facility and its grounds.

Appropriate and respectful response to instructions given by a member of the Goodlife staff.